



WHITE PAPER on IDrive Online Backup

Online backup subscription service and security overview

Introduction

Data security is of utmost importance as it is the lifeline of any organization and critical for maintaining business continuity. While natural disasters such as tornadoes and hurricanes may be rare, server failures and human error are unfortunately common occurrences. No business is immune to these problems, so having some kind of data backup is essential.

The biggest challenge that most small businesses today face while entrusting their critical data for backup to an external source are:

- Violation of data privacy during transfer or storage
- Cumbersome and error prone backup and restore procedures
- No guarantees of 100% recovery of lost data
- High level of risk due to data storage on local servers
- Not meeting regulatory requirements or industry standards for data protection and retention

IDrive provides a quick, secure, cost effective, automated backup and restore solution with minimal human intervention. Stringent privacy control measures help against any kind of data theft and protects the loss of data during a system crash.

It therefore comes as no surprise that IDrive now hosts over 600,000 accounts in more than 100 countries, with a little more than 50,000 SMB accounts alone. As one of the best online solutions to protect your critical data, this paper explains why we have an edge over our competitors in keeping your data safe.

Last modified on 11-23-2011



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State- of- the- art Security and Encryption

IDrive ensures your entrusted data is safely hosted at world-class data centers, which provide the physical environment necessary to keep the servers up and running 24X7. They offer a wide range of security features, including state-of-the-art smoke detection and fire suppression systems, motion sensors, and round-the-clock secured access, as well as video camera surveillance and security breach alarms.

In addition to the physical security of your data, all files transferred and stored are encrypted using 256-bit AES encryption. A user-defined encryption key known only to you and not stored anywhere on our servers serves as an additional layer of security.

Automated and Intelligent backups

Backup with IDrive happens the way it should – with minimum intervention. Schedule your backup as per your convenience and forget it. Your data is backed up automatically at the scheduled time with options for regular notifications on the status, completion or failure of your backups. In addition, IDrive recognizes only the modified parts of files/folders and backs them up in real-time, thus offering you hands-free backup of data. The nagging concern of bandwidth usage can be laid to rest as IDrive compresses your data during transmission, ensuring effective utilization of your internet bandwidth, irrespective of file size or type.

Create Multiple Accounts; Manage via web

SMBs have never had it so good – IDrive lets you create and manage multiple user accounts from a single administrative login and a central console. You can manage these multiple user accounts using the web interface.

Now what else can you do via the web? You can access and restore your backed up data without installing the application on your machine. Furthermore, locate files/folders, view log files of backups, restores and scheduled backups from your account from any computer. In short, manage your account from any standard browser.



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Versatile and Intuitive

The IDrive application works on most Windows Operating Systems and Mac. The application also performs reliable backups of your open/locked files like Outlook files (.pst), QuickBooks, MS-Excel and so on.

IDrive gives you complete control of your backed up data as no data is automatically deleted from your account until you decide to manually delete it. Retrieve a good 30 versions of a file that was backed up to your account. Simply drag-n-drop files for restore or do a quick search and restore option for any file or folder.

Summary

IDrive online backup is designed to protect you against any data catastrophe. It automatically secures your critical data in a matter of two clicks. Critical folders of your computer are intuitively pre-selected for backup at a random after-hours backup schedule. Customization options include the provision to modify your Backup set, its schedules, reporting options and more. All backed up files can be viewed, managed and restored on the move, via the web. We have also gone a step further to assist you to meet regulatory mandates or industry standards for data protection and retention.

Our online backup and storage solution is ideal for individuals and small businesses with large backup needs and makes IDrive the most secure solution to backup your important data.

Download IDrive

Download and install the application on the Operating System of your choice:

IDrive for Windows

<http://idrive.com/online-backup-download.htm>

IDrive for Mac

<http://www.idrive.com/idrive-for-mac.htm>



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Sign up for IDrive

Visit the link below to sign up for the IDrive Service:

IDrive Basic (5 GB FREE account)

https://www.idrive.com/idrivee/jsp/ide_freesignup.jsp

IDrive Pro (for individuals and business users with large storage needs)

https://www.idrive.com/idrivee/jsp/ide_prosignup.jsp

Contact Address

Pro Softnet Corporation,
IDrive Division,
26115 Mureau Road, Suite A,
Calabasas, CA 91302.

Technical Support

If you have any queries on the IDrive online backup and storage service, you can contact out technical support personnel, who are available round-the-clock. Mail us on support@idrive.com

Telephone:

1-866-748-0555 ext 3 within USA
1-818-251-4245 ext 3 outside USA

Monday - Friday, 6:00 AM to 6:00 PM PST

Fax:

1-818-878-9208